



**From:** [IRRC](#)  
**To:** [Michelle Elliott](#); [DH, LTCRegs](#)  
**Cc:** [Fiona Cormack](#)  
**Subject:** [External] FW: Regulation 10-221  
**Date:** Wednesday, August 25, 2021 9:08:55 AM

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#3312

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**From:** Irrchelp <[irrchelp@irrc.state.pa.us](mailto:irrchelp@irrc.state.pa.us)>  
**Sent:** Wednesday, August 25, 2021 8:59 AM  
**To:** IRRC <[irrc@irrc.state.pa.us](mailto:irrc@irrc.state.pa.us)>  
**Subject:** FW: Regulation 10-221

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**From:** jackie Wenrich [<mailto:nannyjackie74@gmail.com>]  
**Sent:** Tuesday, August 24, 2021 4:39 PM  
**To:** Irrchelp <[irrchelp@irrc.state.pa.us](mailto:irrchelp@irrc.state.pa.us)>  
**Subject:** Regulation 10-221

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My name is Jacquelyn Wenrich, my husband has been in a long term care facility for the past ten years. I agree these residents need to have an increase in the personal time allotted for their care. But they can't get that care if these facilities don't have the staff to give it. Am I angry? Definitely yes. If I don't go in and shave him, cut his hair and brush his teeth it doesn't get done. He sits for hours with a pooped diaper on because they don't want to put him in his bed and change him. Have I brought this up to both the facility and the state? Yes. Their response was my complaint was unfounded. PLEASE... give them the increase. For the sake of our loved ones.

Thank you.  
Jacquelyn Wenrich